BritishRedCross

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## Food Bag Guidance (AMC)

To maintain dignity and fairness during the distribution of food bags the British Red Cross (BRC) has developed the following guidelines:

- 1 bag per AMC service user collecting the food (if sufficient donated)
- Service users wishing to receive a food bag must register with the BRC. They will
  be asked to kindly sign a consent form so that their name may be added to the List
  which is kept by the BRC (but not shared with anyone else). Once they are
  registered they will automatically be entitled to receive a weekly food bag (if
  available).
- Service users are asked to please tick their name shown on the list when a bag is picked up, so that numbers may be monitored.
- Children are not to collect a food bag on behalf of their family.
- Food bag to be collected by the registered service user direct and not by a representative
- Service users can pick one extra table item when collecting a food bag (if sufficient donated).
- Families may return after all service users have received a bag, to see if there are any left over to allow an extra bag to be issued
- We cannot guarantee food quantity or types each week, as it is all donated. Our volunteers will do their best to fairly bag up all food items.
- Any further food remaining will be brought out into the drop-in area on a trolley where it will be distributed by our volunteers. Initially one item per service user will be offered

Please note, on very rare occasions no food has been donated which has resulted in BRC not being able to provide any provisions on that particular day. We are unable to give any prior warning of such an event as we are not sure what is available until our volunteer calls to collect the food.



The British Red Cross Society Incorporated by Royal Charter 1908 Registered Charity number 220949

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