

Examples of Visitors Updates for the MAG Meeting

Details

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October 2010

When a client's ASSIST support is being considered for renewal at a monthly MAG meeting the Administrator asks the visitor for an update about the client to present at the meeting. Usually by email.

The update should include any news about the client's legal case, health and accommodation. As well as any other information which is relevant to whether SWVG should continue to provide ASSIST support.

Here are some examples of the sort of information which the MAG finds useful:-

Example A

A has decided to proceed with a fresh claim and the option for NASS support when his case is being processed. I have been in contact with Jo Renshaw to get the process started, submitting the extra documentation she needed. We are currently waiting for Jo to get back in contact.

When the case has been submitted, I will take A through the process of applying for NASS support which will remove his dependency on the ASSIST scheme. Until that point, A is totally dependent on our support and I would ask for continuing support from MAG in the short term.

Example B

B went to UKBA at Croydon on 30th Sept and submitted her asylum claim. We met with Ellie at Leonards on Friday 8th who completed her statement. She has an appt with UKBA in Soton next Thursday (Oct 14th).

Her health is poor, (intense toothache has resulted in her needing three wisdom teeth out at the hospital) breathing problems and panic attacks. She is regularly seeing psychiatrists for depression and suicidal thoughts.

She is currently living with H and this seems a satisfactory arrangement for both at present. She is not able to contribute anything financially and I think £20 Assist plus £20 sofa money would help them both.

Example C

C had a hearing in Birmingham early in December. Her claim was refused but she was advised to make either further representations or a fresh claim. The law firm working for her are not willing to pursue this (?cost) but she has found another firm who are willing to act for her and have already

Southampton and Winchester Visitors Group Working with asylum seekers and refugees

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started the process. The family with whom she is living want her to leave but she has nowhere to go. She made a claim for Section 4 before Christmas but has not heard the outcome. She keeps in regular contact with Refugee Action.

Recommend further payments until Section 4 is resolved.

Example D

D is still waiting for his amended ILR status documents to arrive from the Home Office. It has now been almost a month since we wrote explaining their error in the spelling of his surname, the knock-on effect of which means he can't claim JSE until this is sorted. I wrote a letter (to Soton Job Centre) explaining this, and it appears to have been officially noted, so I'm hoping, at least, that his JSE claim will be backdated when his documents eventually arrive. Because of all this I am suggesting we continue to pay his rent of £60 p/w and subsistence of £20 p/w for another month. D is still unfortunately, entirely reliant upon our support. He is in good spirits though, and his new room is much more secure than the last one.



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